

Dear Barbara Leiwesmeyer,

Thank you for choosing ProQuest to meet your needs for resources in a wide array of subjects and formats. Our products offer leading-edge content, exciting features, and enhanced tools for one of the most convenient and comprehensive information systems available today. We look forward to working with you.

Please scroll further down this email to find useful links and information.

If you are accessing via IP authentication, login using the URL(s) listed below. For ID and password access, your login information has been provided.

Product: Literature Online

URL: http://lion.chadwyck.co.uk/passwordLogin?instit1=regensburg&instit2=remote

Onsite

Login ID: IP Authenticated Password: IP Authenticated

Admin/Usage: Chadwyck-Healey

**URL:** http://myusage.chadwyck.co.uk/stats/stats.cqi?UID=regensburg

Login ID: logadmin
Password: USERstats

We have included some useful links and information below to help you and your library visitors:

# **Content Email Updates**

To keep up to date with news about the ProQuest platform and quarterly content updates to your products, sign up to our Subject Content Update emails and Subject Newsletters: www.proquest.co.uk/mailinglist

#### **Product Descriptions**

Available on our website are short product descriptions to use on your electronic resources page. Search for your products, and located on each of the product description pages, in the upper right corner ("Download in .txt Format"), you can download a short description in .txt format:

www.proquest.co.uk

## **Product Training**

The ProQuest Training Team offers complimentary product training and materials for all major online products including the ProQuest Administrator Module:

Training webinars: <a href="https://www.proquest.co.uk/go/webinars">www.proquest.co.uk/go/webinars</a>
Training materials: <a href="https://www.proquest.co.uk/go/training">www.proquest.co.uk/go/training</a>

### Telephone, Email and Online Support

All relevant information for our Customer Support team including Customer Services and Technical Support can be found on our website: www.proquest.co.uk/qo/supportdirectory

## **Library Tools**

Looking at ways to increase usage in your library or promote the resources available? Check out our library tools section:

www.proquest.co.uk/go/librarytools

# **Feedback and Testimonials**

If you would like to provide feedback for product development or a customer testimonial, we would very much like to hear from you. Please email product feedback and testimonials to: <a href="marketing@proquest.co.uk">marketing@proquest.co.uk</a>

Thank you for choosing ProQuest, we hope you enjoy using our products. Please contact us with any questions or comments.

Kind regards,

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