### Customer Report for: UNIVERSITAETSBIBLIOTHEK REGENSBURG

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Subject Usage Segmentation	<u>I</u> ncreasing	<u>H</u> igh	<u>L</u> ow	<u>D</u> ecr	easing	
Subject	2011	2012	2013	Seg	Jrnls. In	<u>Sub.</u> Jrnls.
Accounting and Finance Advanced Automation	370	399	440	н	2 <del>7</del> 1	19 0
Built Environment	953	746	1,434	Н	17	11
Business Ethics and Law	63	65	93		6	4
Economics	112	95	126		10	6
Education	99	95	200		13	9
Electrical & Electronic Engineering	42	58	77	1	7	1
Enterprise and Innovation	205	262	346	1	9	4
Environmental Management/Environment	19	10	27		4	3
Health and Social Care	0	1	0	L	22	0
Health Care Management/Health Care	55	46	78		8	0
Human Resource Management	414	506	791	H	10	8
Industry and Public Sector Management	339	426	270	Н	9	8
Information and Knowledge Management	320	502	618	H	15	13
International Business	85	148	97		6	5
Learning and Development	315	480	731	1	3	3
Library and Information Studies	169	231	272	Н	17	17
Management Science/Management Studies	231	267	375	H	9	6
Managing Quality	374	519	853	1	8	6
Marketing	1,128	1,070	1,267	H	22	17
Mechanical & Materials Engineering	27	40	66	1	11	1
Operations and Logistics Management	711	1,057	826	H	10	7
Organization Studies	277	428	474	Н	5	5
Performance Management and Measurement	121	114	241		3	3
Regional Management Studies	32	32	60	1	8	3
Strategy	147	238	307	1	7	5
Tourism and Hospitality	50	33	60		6	3
Tota	l: 6,658	7,868	10,129			

Research Output Star Ratings
Accounting, Finance & Economics
Business, Management and Strategy
Education
Engineering
Health & Social Care
HR, Learning & Organization Studies
Information & Knowledge Management
Library Studies
Marketing
Operations, Logistics & Quality
Property Management & Built Environment
Public Policy & Environmental Managemen
Tourism and Hospitality

Editorial Representation	<b>Total</b>	Journal Authors	ournal :AB
Total	43		¬ш 7
Accounting and Finance	1	1	0
Built Environment	18	15	3
Economics	1	1	0
Human Resource Management	1	0	1
Information and Knowledge Management	1	1	0
Learning and Development	10	9	1
Management Science/Management Studies	1	0	1
Managing Quality	8	7	1
Operations and Logistics Management	1	1	0
Strategy	1	1	0

#### **Customer Status**

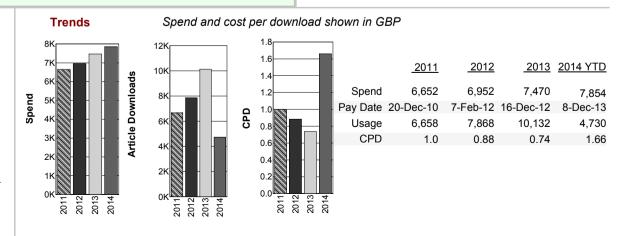
Usage Spread: Green Cost per Download: Green

Consortia/Deal: Bavarian Consortium

<b>Holdings Summary</b>	Sub	Arch.
Emerald Management eJrnls	✓	
Engineering	×	
Backfiles		×
Journals	$\checkmark$	
Books	×	×
Emerald ManagementFirst	×	
Current Awareness Abstracts	×	
Computer Abstracts	×	
Comp. & Comms. Sec. Abs.	×	
Int. Civil Eng. Abstracts	×	
Emer'g Markets Case Studies	×	

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### **Subscription Holdings UNIVERSITAETSBIBLIOTHEK REGENSBURG**



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Sub No Journal	<u>For</u>	Sub Per	<u>Copies</u>	<u>Cur</u>	<u>Price</u>	<u>AgDisc</u>	<u>Paid</u>	<u>VAT</u>	<u>Start</u>	<u>End</u>	<u>AgentID</u>	Agent Sub Ref
199028 Journal of Corporate Real Estate	PΕ	7	1	EUR	739	24	739	0	1-Jan-13	31-Dec-13	119266	C0115849
227125 International Journal of Housing Markets and Analysis	s PE	2	1	EUR	359	24	359	0	1-Jan-13	31-Dec-13	119266	E2626419

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Sub No Journal	For	Sub Per	<u>Copies</u>	Cur	<u>Price</u>	<u>AgDisc</u>	<u>Paid</u>	<u>VAT</u>	<u>Start</u>	<u>End</u>	<u>AgentID</u>	Agent Sub Ref
199028 Journal of Corporate Real Estate	PΕ	8	1	EUR	789	32	789	0	1-Jan-14	31-Dec-14	119266	C0115849
227125 International Journal of Housing Markets and Analysi	s PE	3	1	EUR	389	32	389	0	1-Jan-14	31-Dec-14	119266	E2626419

Customer ID: 517865 Emerald ID: 11093344 Address: Ms Barbara Leiwesmeyer Primary 1 Tel: 0941 943 3927 UNIVERSITAETSBIBLIOTHEK REGENSBURG 0941 943 3985 Fax: Universitatsstrasse 31 Email: lisa.freitag@bibliothek.uni-regensburg.de REGENSBURG 93053 Germany 2013 For PE Sub Per Copies Cur Price AgDisc VAT Start <u>AgentID</u> Agent Sub Ref Sub No Journal Paid End 213784 Managing Information GBP 199 199 1-Jan-13 31-Dec-13 241794 46566433 0 Ε 235924 Emerald Management 175 GBP 6,340 0 6,340 31-Dec-13 1-Jan-13 0

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# Top 50 Journals by Articles Downloaded UNIVERSITAETSBIBLIOTHEK REGENSBURG



Journal	2013 Total	2013 YTD	2014 YTD	% Variance
Overall	10,132	4,213	4,730	12
International Journal of Physical Distribution & Logistics Management	199	78	189	142
Journal of Property Investment & Finance	897	163	178	g
European Journal of Marketing	271	107	160	50
Journal of Workplace Learning	306	143	127	-11
Management Decision	246	65	123	89
The International Journal of Logistics Management	114	56	109	95
Journal of Business & Industrial Marketing	215	70	103	47
Journal of Managerial Psychology	131	61	102	67
The TQM Journal	103	68	101	49
Journal of Management Development	223	89	99	11
European Journal of Training and Development	265	145	98	-32
Journal of Consumer Marketing	112	44	98	123
Journal of Service Management	85	30	98	227
Business Process Management Journal	425		90	
	57	234	89	-62 141
Journal of Product & Brand Management				
Journal of Organizational Change Management	116	47	84	79
International Journal of Retail & Distribution Management	70	31	79	158
Journal of Fashion Marketing and Management: An International Journal	48	17	70	312
Journal of Knowledge Management	111	20	68	240
Personnel Review	140	52	68	3
European Journal of Innovation Management	179	60	64	·
ndustrial Management & Data Systems	205	69	64	-
nternational Journal of Operations & Production Management	271	127	64	-5
International Marketing Review	119	59	64	
Journal of Corporate Real Estate	135	66	62	-(
Leadership & Organization Development Journal	226	85	59	-3
Journal of Enterprise Information Management	117	35	58	6
nternational Journal of Bank Marketing	35	16	57	25
Supply Chain Management: An International Journal	113	50	57	1
Journal of Services Marketing	82	52	56	
Education + Training	62	27	54	10
Career Development International	154	77	46	-4
Managerial Finance	50	14	45	22
Marketing Intelligence & Planning	163	81	45	-4
oresight	63	5	42	74
ndustrial and Commercial Training	109	55	39	-2
nternational Journal of Manpower	64	32	39	2
The Journal of Risk Finance	55	40	39	_
Employee Relations: The International Journal	26	9	38	32
nternational Journal of Lean Six Sigma	4	3	37	1,13
nternet Research	47	10	37	27
British Food Journal	48	10	36	26
Journal of Business Strategy	68	30	36	20
			35	
Journal of European Real Estate Research	182	34	35	
Management Research Review	88	25		4
Strategy & Leadership	90	57	35	-3
Accounting, Auditing & Accountability Journal	136	97	34	-6
Property Management	24	9	34	27
nternational Journal of Islamic and Middle Eastern Finance and Managemen	1	1	33	3,20
Journal of Documentation	52	29	33	1-
Others	3,030	1,392	1,220	-1:

### **Top and Bottom 20 Journals by Change in Usage** Compared to Last Year UNIVERSITAETSBIBLIOTHEK REGENSBURG



	2013	2013	2014	Increase/
Journal	Total	YTD	YTD	Decrease
Top 20:				
International Journal of Physical Distribution & Logistics Management	199	78	189	111
Journal of Service Management	85	30	98	68
Management Decision	246	65	123	58
Journal of Consumer Marketing	112	44	98	54
European Journal of Marketing	271	107	160	53
Journal of Fashion Marketing and Management: An International Journal	48	17	70	53
The International Journal of Logistics Management	114	56	109	53
Journal of Product & Brand Management	57	37	89	52
International Journal of Retail & Distribution Management	70	31	79	48
Journal of Knowledge Management	111	20	68	48
International Journal of Bank Marketing	35	16	57	41
Journal of Managerial Psychology	131	61	102	41
foresight	63	5	42	37
Journal of Organizational Change Management	116	47	84	37
International Journal of Lean Six Sigma	4	3	37	34
Journal of Business & Industrial Marketing	215	70	103	33
The TQM Journal	103	68	101	33
International Journal of Islamic and Middle Eastern Finance and Management	1	1	33	32
Managerial Finance	50	14	45	31
Employee Relations: The International Journal	26	9	38	29
Bottom 20:	40	40	-	44
The Electronic Library	42	19	5	-14
Asian Journal on Quality	21	18	3	-15
Disaster Prevention and Management: An International Journal	20	16	1	-15
Managing Service Quality: An International Journal	65	41	26	-15
Industrial and Commercial Training	109	55	39	-16
Journal of Research in Interactive Marketing	23	20	4	-16
Journal of Workplace Learning	306 46	143 22	127	-16 -16
Kybernetes The Learning Organization: An Internetional Journal		44	6 28	
The Learning Organization: An International Journal	110 111		31	-16
Journal of Manufacturing Technology Management	29	50 20		-19 -19
Young Consumers: Insight and Ideas for Responsible Marketers	90	20 57	1	
Strategy & Leadership	226	85	35	-22
Leadership & Organization Development Journal	93	58	59 31	-26 -27
International Journal of Productivity and Performance Management				
Career Development International	154	77	46	-31
Marketing Intelligence & Planning	163 265	81 145	45	-36
European Journal of Training and Development	265	145	98	-47 62
Accounting, Auditing & Accountability Journal	136	97	34	-63
International Journal of Operations & Production Management	271 145	127	64 22	-63 65
International Journal of Quality & Reliability Management Business Process Management Journal	425	87 234	90	-65 144
Dusiness Process Management Journal	425	234	90	-144

# Subjects by Articles Downloaded UNIVERSITAETSBIBLIOTHEK REGENSBURG



Subject		2013 Total	2013 YTD	2014 YTD	% Variance
	Overall	10,132	4,213	4,730	12
Marketing		1,267	565	809	43
Operations and Logistics Management		826	370	460	24
Human Resource Management		791	358	401	12
Built Environment		1,434	339	398	17
Information and Knowledge Management		618	182	332	82
Managing Quality		853	484	318	-34
Learning and Development		731	369	291	-21
Industry and Public Sector Management		270	101	236	134
Accounting and Finance		440	247	217	-12
Organization Studies		474	180	196	9
Management Science/Management Studies		375	112	179	60
Strategy		307	132	149	13
Library and Information Studies		272	130	131	1
Enterprise and Innovation		346	109	124	14
Education		200	95	96	1
Performance Management and Measurement		241	115	90	-22
Economics		126	65	84	29
International Business		97	44	58	32
Business Ethics and Law		93	41	36	-12
Health Care Management/Health Care		78	36	34	-6
Electrical & Electronic Engineering		77	38	26	-32
Tourism and Hospitality		60	30	24	-20
Regional Management Studies		60	24	21	-13
Mechanical & Materials Engineering		66	29	18	-38
Environmental Management/Environment		27	18	2	-89
Health and Social Care		0	0	0	0
Sociology and Public Policy		3	0	0	0

# Article Turnaways for UNIVERSITAETSBIBLIOTHEK REGENSBURG



Note: Turnaways are displayed on a 12 month rolling basis

	O Journals	<u>Total</u> 87	Backfiles 0	Sub Req 87	
	al of European Real Estate Research ald Emerging Markets Case Studies	39	0	39	
		39 35	0	35	
	ari Accountancy Research		_		
	al of Global Responsibility	27	0	27	
	al of Financial Management of Property and Construction	26	0	26	
	al of Applied Accounting Research	22	0	22	
	al of Financial Reporting and Accounting	16	0	16	
	Environment Project and Asset Management	15	0	15	
	ational Journal of Lean Six Sigma	13	0	13	
	ational Journal of Gender and Entrepreneurship	11	0	11	
	ational Journal of Quality and Service Sciences	10	0	10	
	inability Accounting, Management and Policy Journal	10	0	10	
	ational Journal of Mentoring and Coaching in Education	9	0	9	
	egic HR Review	9	0	9	
Journ	al of Management Development	8	0	8	
Smar	t and Sustainable Built Environment	7	0	7	
Journ	al of Systems and Information Technology	7	0	7	
Qualit	tative Research in Financial Markets	6	0	6	
Journ	al of Family Business Management	6	0	6	
Journ	al of Assistive Technologies	6	0	6	
Nanka	ai Business Review International	6	0	6	
Journ	al of Social Marketing	6	0	6	
	national Business Review	5	0	5	
Pigme	ent & Resin Technology	5	0	5	
	ational Journal of Emergency Services	5	0	5	
	al of Strategy and Management	4	0	4	
	al of Economic and Administrative Sciences	4	0	4	
	ational Journal of Clothing Science and Technology	4	0	4	
	ational Journal of Law in the Built Environment	4	0	4	
Journ	al of Global Mobility: The Home of Expatriate Management Research	4	0	4	
	al of International Education in Business	4	0	4	
	al of Organizational Change Management	4	0	4	
	, Business and Management: An International Journal	4	0	4	
•	national Journal of Migration, Health and Social Care	4	0	4	
	al of Advances in Management Research	4	0	4	
	national Journal of Physical Distribution & Logistics Management	3	0	3	
	al of Aggression, Conflict and Peace Research	3	0	3	
	gement Research: The Journal of the Iberoamerican Academy of Mar	3	0	3	
	•	3	0	3	
	Journal of Entrepreneurship, Management and Sustainable Develop	3	0	3	
Journ	al of Science and Technology Policy Management  —				
		514	1	513	

## Top 50 Books by Chapters Downloaded UNIVERSITAETSBIBLIOTHEK REGENSBURG



Book Series		2013 Total	2013 YTD	2014 YTD	% Variance
	Overall	0	0	4	0
Advances in Health Care Management		0	0	2	0
Progress in International Business Research		0	0	2	0
Library and Information Science		0	0	0	0
Organizing for Sustainable Effectiveness		0	0	0	0

# **Book Chapter Turnaways for UNIVERSITAETSBIBLIOTHEK REGENSBURG**



Note: Turnaways are displayed on a 12 month rolling basis		
Book Series	<u>Total</u>	
Review of Marketing Research	38	
Contemporary Studies in Economic and Financial Analysis	26	
Advances in Global Leadership	23	
Advances in Strategic Management	22	
Advances in Entrepreneurship, Firm Emergence and Growth	21	
Advances in International Marketing	21	
Research in Organizational Change and Development	20	
Advances in Management Accounting	19	
Research Methodology in Strategy and Management	18	
Research in the Sociology of Organizations	17	
Research in Occupational Stress and Well-being	17	
Research in Global Strategic Management	14	
Research in Personnel and Human Resources Management	14	
Research in Labor Economics	14	
Advances in Econometrics	13	
Transport and Sustainability	13	
International Finance Review	13	
Research on Managing Groups and Teams	12	
Advances in International Management	12	
Research in Urban Sociology	12	
Research in Multi Level Issues	11	
Advances in Accounting Behavioral Research	9	
Research in Consumer Behavior	9	
Library and Information Science	8	
Studies in Managerial and Financial Accounting	8	
Research in the History of Economic Thought and Methodology	7	
Advances in Positive Organizational Psychology	7	
Advances in the Economic Analysis of Participatory & Labor-Managed Firms	7	
Advances in Interdisciplinary Studies of Work Teams	6	
Advances in Health Care Management	6	
Advances in Financial Economics	5	
Cutting-Edge Technologies in Higher Education	5	
Advances in Business and Management Forecasting	5	
Advances in Human Performance and Cognitive Engineering Research	5	
Advances in Business Marketing and Purchasing	5	
Advances in Motivation and Achievement	5	
Research in Public Policy Analysis and Management	4	
Advances in Accounting Education	4	
Advances in Research on Teaching	4	
Critical Studies on Corporate Responsibility, Governance and Sustainability	4	
	542	

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## Subject Report For: UNIVERSITAETSBIBLIOTHEK REGENSBURG



	Rating	Available	Subscriptions	Difference
Accounting, Finance & Economics		39	24	15
Business, Management and Strategy		54	32	22
Education		20	11	9
Engineering		23	4	19
Health & Social Care		31	6	25
HR, Learning & Organization Studies		24	19	5
Information & Knowledge Management		12	11	1
Library Studies		17	17	0
Marketing		21	16	5
Operations, Logistics & Quality		17	13	4
Property Management & Built Environment		18	11	7
Public Policy & Environmental Management		12	8	4
Tourism and Hospitality		6	3	3

The subject report shows the publishing strength of a number of key institutions across a range of subject areas, with a focus on several growth & development areas for Emerald.

The report shows those institutions which feature in the top 500 for volume of articles and other papers published (by all publishers with journals indexed by Thomson Reuters via Web of Science) for that particular subject. This basically indexes all key output for academic and other research based institutions.

A five star rating is used to rank each institution in terms of the volume of research output:

- 5 stars = placed in the top 100 in the world
- 4 stars = placed 101 200
- 3 stars = placed 201 300
- 2 stars = placed 301 400
- 1 star = placed 401 500

It's a quick visual reference system to indicate where an institution is positioned in terms of both its subject interest and world rankings.

Interpretation of this, with other information, such as current subscription and usage patterns, can help identify sales and publishing opportunities by showing any gaps for the subjects where the institution has the highest amount of output.

The "Available" column shows what content (number of journals) we have available for this subject community. This content is typically drawn from more than one of our taxonomies. The "Subscription" column shows what database content is currently subscribed to. The "Difference" is simply what content is of potential relevance, which does not fall into the subscription. This can indicate up-sell potential

### **Journal Editorial Representation For:**

### **UNIVERSITAETSBIBLIOTHEK REGENSBURG**



#### **Built Environment**

International Journal of Housing Markets and Analysis	Gabriel Lee	EAB
International Journal of Housing Markets and Analysis	Karl Wwerner-Schulte	EAB
Journal of European Real Estate Research	Steffen Sebastian	EAB
Learning and Development		
European Journal of Training and Development	Regina Mulder	EAB
Managing Quality		
Business Process Management Journal	Bernd Heinrich	EAB

## **Articles by authors currently at UNIVERSITAETSBIBLIOTHEK REGENSBURG**



The following pages show articles published since 2005 by authors currently affiliated with UNIVERSITAETSBIBLIOTHEK REGENSBURG, together with the number of times those articles have been downloaded since 2005 and citation counts from Crossref.

Accounting and Finance		
Journal of Applied Accounting Research	<u>Downloads</u>	Citations
Katrin Hohler (2013), "The introduction of the exemption system for foreign profits and its effects on international acquisitions – The United Kingdom and Japan regaining international tax competitiveness?", Journal of Applied Accounting Research, Vol. 14, No. 3, pp 3-3	9	
Built Environment		
International Journal of Housing Markets and Analysis	<u>Downloads</u>	<u>Citations</u>
Ralf Hohenstatt, Manuel Kaesbauer Manuel Kaesbauer, Ralf Hohenstatt, Richard Reed (2012), "Direct versus search engine traffic: An innovative approach to demand analysis in the property market", International Journal of Housing Markets and Analysis, Vol. 5, No. 4, pp 392-413	165	1
Journal of European Real Estate Research	<u>Downloads</u>	<u>Citations</u>
Alexander Scholz, Stephan Lang, Wolfgang Schaefers Alexander Scholz, Stephan Lang, Wolfgang Schaefers (2014), "Liquidity and real estate asset pricing: a pan-European study", Journal of European Real Estate Research, Vol. 7, No. 1, pp 59-86	27	
Wolfgang Schaefers, Tobias Dechant Kai-Magnus Schulte, Tobias Dechant, Wolfgang Schaefers (2011), "Systematic risk factors in European real estate equities", Journal of European Real Estate Research, Vol. 4, No. 3, pp 185-224	380	
Sven Bienert Marcelo Cajias, Peter Geiger, Sven Bienert (2012), "Green agenda and green performance: empirical evidence for real estate companies", Journal of European Real Estate Research, Vol. 5, No. 2, pp 135-155	359	
Journal of Property Investment & Finance	<u>Downloads</u>	<u>Citations</u>
Tobias Dechant, Konrad Finkenzeller, Wolfgang Schaefers Konrad Finkenzeller, Tobias Dechant, Wolfgang Schäfers (2010), "Infrastructure: a new dimension of real estate? An asset allocation analysis", Journal of Property Investment & Finance, Vol. 28, No. 4, pp 263-274	1,044	1
Sven Bienert Sven Bienert, Wolfgang Brunauer (2007), "The mortgage lending value: prospects for development within Europe", Journal of Property Investment & Finance, Vol. 25, No. 6, pp 542-578	1,481	2
Steffen Sebastian, Tobias Schnaidt Tobias Schnaidt, Steffen Sebastian (2012), "German valuation: review of methods and legal framework", Journal of Property Investment & Finance, Vol. 30, No. 2, pp 145-158	477	
Jens Wimschulte Ulrich Schacht, Jens Wimschulte (2008), "German property investment vehicles and the introduction of G-REITs: an analysis", Journal of Property Investment & Finance, Vol. 26, No. 3, pp 232-246	1,315	

conomics		
International Journal of Manpower	<u>Downloads</u>	<u>Citations</u>
Olaf Kranz Olaf Kranz, Thomas Steger (2013), "The impact of the global financial crisis on employee participation – two German case studies", International Journal of Manpower, Vol. 34, No. 3, pp 252-270	303	
formation and Knowledge Management		
Internet Research	<u>Downloads</u>	<u>Citations</u>
Gunther Pernul Javier Lopez, Rolf Oppliger, Günther Pernul (2005), "Why have public key infrastructures failed so far?", Internet Research, Vol. 15, No. 5, pp 544-556	820	2
earning and Development		
European Journal of Training and Development	<u>Downloads</u>	<u>Citations</u>
Regina Mulder Regina H. Mulder (2013), "Exploring feedback incidents, their characteristics and the informal learning activities that emanate from them", European Journal of Training and Development, Vol. 37, No. 1, pp 49-71	369	
Regina Mulder Regina H. Mulder, Andrea D. Ellinger (2013), "Perceptions of quality of feedback in organizations: Characteristics, determinants, outcomes of feedback, and possibilities for improvement: introduction to a special issue", European Journal of Training and Development, Vol. 37, No. 1, pp 4-23	1,150	
Journal of European Industrial Training	<u>Downloads</u>	<u>Citations</u>
Marion Mertesacker Andrea Graf, Marion Mertesacker (2009), "Intercultural training: six measures assessing training needs", Journal of European Industrial Training, Vol. 33, No. 6, pp 539-558	3,441	2
Journal of Workplace Learning	<u>Downloads</u>	<u>Citations</u>
Regina Mulder, Johannes Bauer Johannes Bauer, Regina H. Mulder (2006), "Upward feedback and its contribution to employees' feeling of self-determination", Journal of Workplace Learning, Vol. 18, No. 7/8, pp 508-521	2,274	1
Helmut Heid, Martin Gartmeier, Stefanie Hetzner, Hans Gruber Stefanie Hetzner, Martin Gartmeier, Helmut Heid, Hans Gruber (2009), "The interplay between change and learning at the workplace: A qualitative study from retail banking", Journal of Workplace Learning, Vol. 21, No. 5, pp 398-415	930	3

Managing Quality		
Business Process Management Journal	<u>Downloads</u>	<u>Citations</u>
<b>Bernd Heinrich</b> Bernd Heinrich (2005), "Transforming strategic goals of CRM into process goals and activities", Business Process Management Journal, Vol. 11, No. 6, pp 709-723	3,958	3
<b>Gregor Zellner</b> Gregor Zellner (2011), "A structured evaluation of business process improvement approaches", Business Process Management Journal, Vol. 17, No. 2, pp 203-237	4,394	1
<b>Gregor Zellner</b> Gregor Zellner (2013), "Towards a framework for identifying business process redesign patterns", Business Process Management Journal, Vol. 19, No. 4, pp 600-623	358	
Josef Blasini, Susanne Leist Josef Blasini, Susanne Leist (2013), "Success factors in process performance management", Business Process Management Journal, Vol. 19, No. 3, pp 477-495	1,502	
Managing Service Quality: An International Journal	<u>Downloads</u>	<u>Citations</u>
Florian Johannsen, Susanne Leist Florian Johannsen, Susanne Leist (2009), "A Six Sigma approach for integrated solutions", Managing Service Quality: An International Journal, Vol. 19, No. 5, pp 558-580	2,244	3
Operations and Logistics Management		
Journal of Science and Technology Policy Management	Downloads	Citations
Stefan Huesig Yan Zhao, Wen Zhou, Stefan Hüsig, Wim Vanhaverbeke (2010), "Environment, network interactions and innovation performance of industrial clusters: Evidences from Germany, The Netherlands and China", Journal of Science and Technology Policy Management, Vol. 1, No. 3, pp 210-233	312	
Strategy		
<u>foresight</u>	<u>Downloads</u>	<u>Citations</u>
Stefan Husig Farsan Madjdi, Stefan Hüsig (2011), "The heterogeneity of incumbents' perceptions and response strategies in the face of potential disruptions", foresight, Vol. 13, No. 5, pp 14-33	348	2