

# Ein Fachaufenthalt an den UCSD Libraries

Mit BibExchange in  
Kalifornien – April/Mai 2011

# UC San Diego, La Jolla, California



# Zahlen und Fakten

- 6 colleges
- 29.000 Studierende
- Natur-, Sozial- und Geisteswiss.,  
Ingenieurwiss., KEINE Rechtswiss.
- Bibliotheksbestand: insgesamt über  
3 Millionen Einheiten
- 7 Teil-Bibliotheken in (noch) 3 Gebäuden

# Geisel Library



... benannt nach „Dr. Seuss“



# Blick auf den Library Walk



# Biomedical Library



# Lernen in den Lesesälen





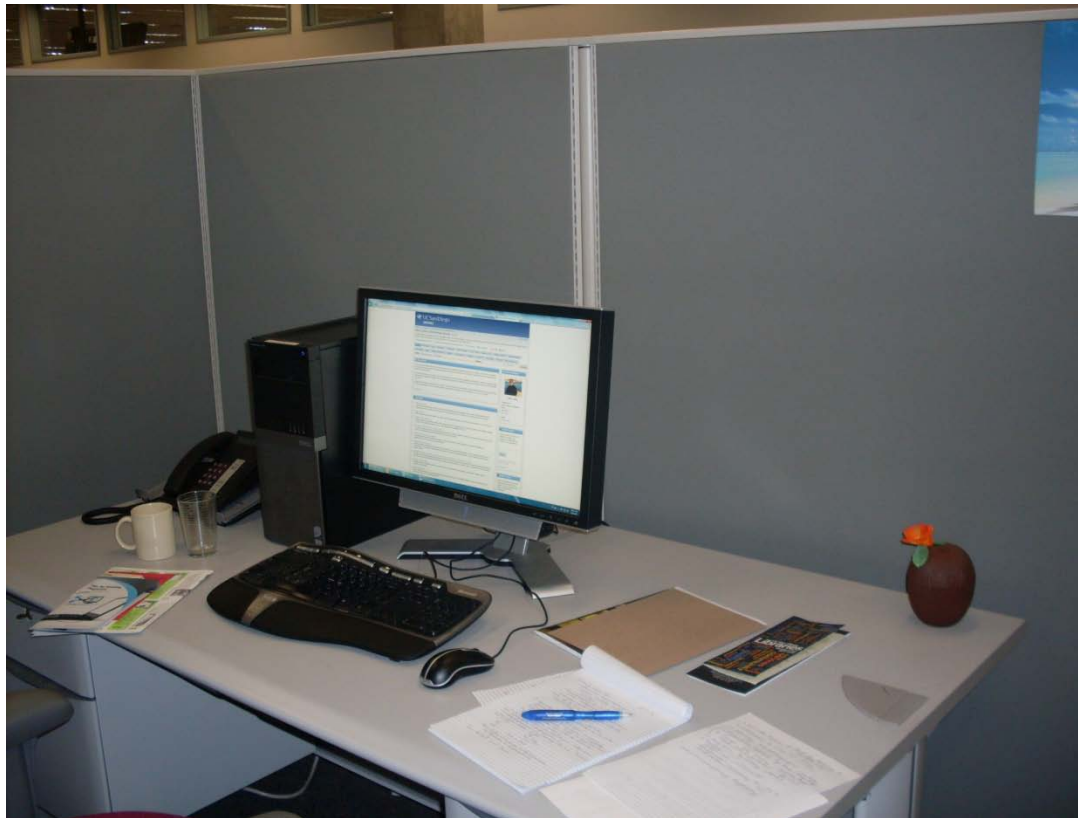
... fast wie im Wohnzimmer



# ... unterhaltsam oder ungestört



# Arbeiten in der Personal-Kabine



# ... mit vollem Terminkalender ...

	Monday April 18th	Tuesday April 19th	Wednesday April 20th	Thursday April 21st	Friday April 22nd
9-10am	Welcome. Coffee. Brian Schottaender, University Librarian	Reference Team Meeting, Social Sciences & Humanities Library, SSHL Conference Room	Angela's Welcome Reception & Presentation 9:00-10:30am. Seuss Room		
10-11am	Geisel Library Tour. Mario Young		cont'd		
11-Noon	Arts Library operations, facilities, collections and services. Leslie Abrams, Department Head	Observe Social Sciences & Humanities Library Reference Desk	Overview of Ask a Librarian Reference Services at UCSD (email, chat, text) with Gayatri Singh from Social Sciences & Humanities Library		UC San Diego Campus Tour 11-12:30pm. Start at the Triton Center, on the courtyard level of the Student Services Center (corner of Myers Drive and Rupertus Lane) Look for the Campus Tour banners.
Noon-1pm	Lunch Noon-1:30. Patrick McCarthy, Head Social Sciences & Humanities Library	Lunch. Librarians Association Univ of CA, San Diego (Kymberty/Lia/Leslie meet in Geisel lobby near InfoDesk at noon			Cont'd Campus Tour
1-2pm	UCSD Libraries Town Hall Meeting, 1:30-3pm	Lunch cont'd	1:30 - 3:30 RISC (Reference & Information Services Committee) meeting in SSHL Conf Room. walk over w/qayatri	Observe Arts Library Reference Desk[1]	[2]
2-3pm	Town Hall Cont'd Collections Support Services Department [Digital Library and Preservation]. Roger Smith		Cont'd RISC meeting		Meet with Karl Lucas, Head, Access Services, Karl's Office
3-4pm				Meet with Linda Bamhart, Head of Metadata Services Dept., in Linda's office	

... gerüstet für alle Fälle!



# „Welcome Reception“



# Organisation von Information

- Persönliche  
Auskunftsdienste
- Elektronische  
Auskunftsdienste
- Schulungsveranstaltungen

# Information Desk



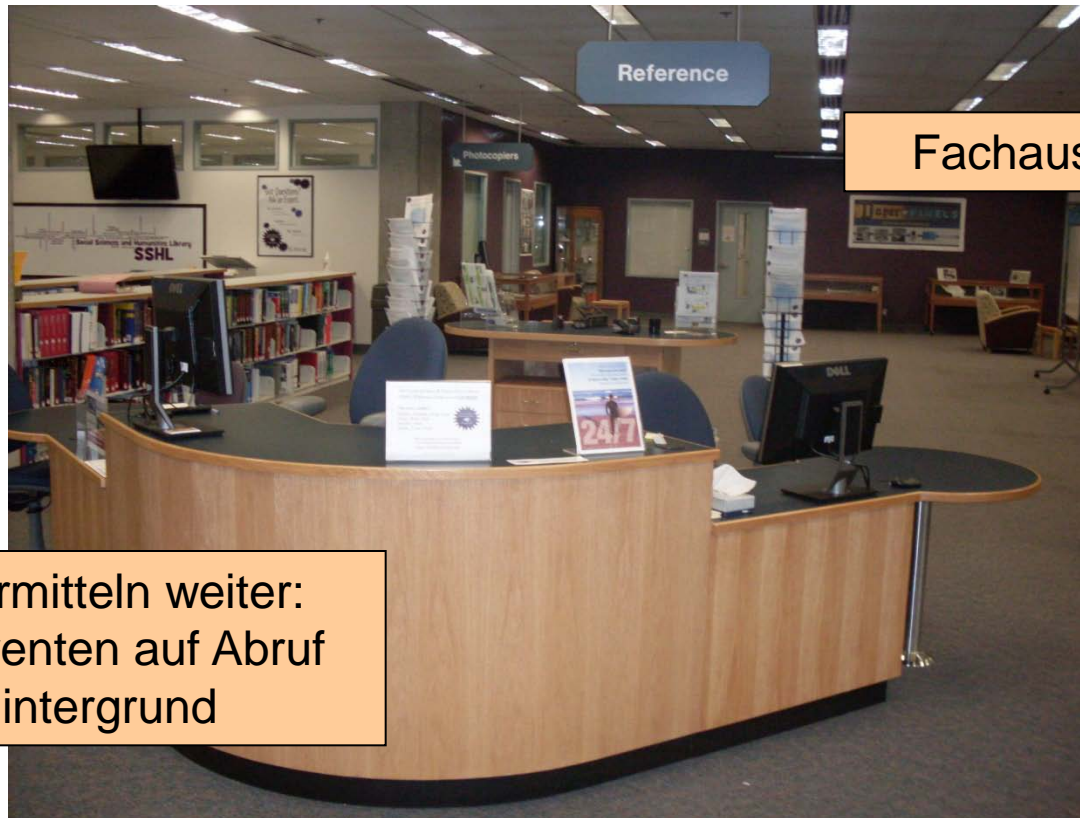
Allgemeine Auskünfte

Telefonische Auskünfte

Info-Team = gesamtes Personal



# Reference Desk



Fachauskünfte

Hiwis vermitteln weiter:  
Fachreferenten auf Abruf  
im Hintergrund

# Immer dabei: die Statistik

Social Sciences & Humanities Library  
Reference Desk Statistics

Date: \_\_\_\_\_

Hour	Directional		Reference (minutes)		
	Directional	Technical	0-5	6-15	16+
10-11					
11-12					
12-1					
1-2					
2-3					
3-4					
4-5					
5-6					
6-7					
7-8					

\*Gov Doc questions get marked twice!

U.S. Federal Documents	Other Documents Inquiries (CA, San Diego, etc.)

**Allgemein**

**Fach**

**Sondermaterialien**

Directional Transaction:

- Where are the bathrooms? ☹
- Where are the photocopiers?
- How late is library open?
- Where do I find this call number?
- Unlocking office door/cd cabinet

**Erläuterung der Fragen-Typen**

Technical Transaction:

- How do I print?
- There's a paper jam/printer out of paper (call Imprints)
- My Word document won't open from my flash drive
- Which computers can I use to write my paper?

Reference Transaction:

- How do I find a primary source?
- Where do I find journal articles?
- I need to find information on. . .

Government Documents:  
These transactions get marked twice! First as a Directional or Reference. Second as what type of government document was used in the transaction.

- Where do I find this government document (su doc #)?
- How do I find a California bill?
- I need to find statistics on . . . (answer involves using Gov Doc resource)

# Reference Consultation



Fachspezifische  
Einzelberatung

# Ask a Librarian - Chat

USA-weiter  
„Auskunfts-Verbund“



University of California Libraries

~ 24/7 real-time research help ~

Ask A UC Librarian is part of a cooperative service. A librarian from another library may answer your question. Your own librarians will follow up as needed.

Chat with the librarian in the window on the side of the screen.

[FAQ](#) | [Privacy](#) | [UC Library Homepages](#)

[Who will I be chatting with?](#)

[How do I access online resources when I am not on campus?](#)

[Who may use this service?](#)

[Why is my name and email address requested?](#)

[What kinds of questions do you answer?](#)

[How do I prevent disconnects and crashes while using the service?](#)





Please enter the following and click the "Connect" button.

Name

Email Address

Confirm Email Address

Please select:

Your Question:

What is your Internet Connection?

Are you using a software firewall?  
(ex: Norton Internet Security)

Connect 

Exit 

Teilnehmer:  
1400 ÖBs und WBs

Software:  
QuestionPoint

# Sogar Schulungsräume mit Übungs-PCs ...



...werden bisweilen verschmäht ...



# Keimzelle der UCSD: Scripps Institution of Oceanography ...





# Pier mit Labors der SIO



# ... Vorreiter in der IK-Vermittlung

- Kontaktaufnahme zu akademischem Personal durch „Cold calls“
- „Belohnungen“ für Studierende, die an Schulungsveranstaltungen teilnehmen
- Weltweite Vernetzung mit Institutsangehörigen

# Nach der Auskunft = vor der Sitzung



... fast wie zu Hause ...



# Zeitplan Sitzung = 60 Minuten

- Einladung per E-Mail an das Team
- Facilitator / Recorder: wechseln nach Rotationsprinzip
- 9:00-9:05 CHECK IN/ADDITIONS TO AGENDA
- 9:05-9:10 ANNOUNCEMENTS
- 9:10 - 9:20 LEARN & SHARE or REFERENCE ITEM OF THE WEEK
- 9:20 – 9:25 Reference Question Share
- 9:25 - 9:50 UPDATES
- 9:50 – 10:00 DISCUSSION
- NEXT MEETING: 5/17/11
- Facilitator:
- Recorder:

Treffen finden alle  
2 Wochen statt

# Informelle Kontakte = ohne Zeitplan



# Durchgeplant: Digitalisierung

**Latin American Political  
Ephemera  
UCSD Libraries  
Project Details  
Project Status  
Project Issues and Risks  
Strategic Milestones:  
  Planning and Analysis  
  Implementation**

## Implementation

Milestone	Start Date	End Date	Status
Digitization	Feb-01-2011	May-31-2011	PT Mexico publications digitized by MSCL 4/6/11; first group of 150 posters sent to Arts Library 4/4/11 (UPDATE: the posters will be delivered in small groups (15 -20 posters) to the Arts Library for digitization.
Description	Jun-01-2011	Aug-31-2011	Authority work by CEP Fellow
Assembly plan	Sep-01-2011	Oct-01-2011	
Object build	Oct-01-2011	Nov-01-2011	

## Complementation

... als Partner von ...



Google books

USA-weit

Weltweit



# Mit modernster Technik ...



## BookDrive Pro

The Ultimate Solution For Mass Digitization.

Scan anything on V cradle up to A2 size

Natively captures flat images. No need for page curvature correction

Can scan as fast as 700 pages per hour

Scan easily without pushing buttons with Auto Capture Switch

Glare-free lighting system produces well, evenly lit images even on high gloss originals

Supports any Canon DSLR camera so the product will never become obsolete - if your needs change or if newer better cameras are introduced just upgrade your cameras while keeping your scanning platform and software package

# ... bis zur fertigen Webseite

 <p>Acerca del chocolate :Manuscript on chocolate ...</p>	 <p>UCSD Guardian [Date: 1985-06-06]</p>	 <p>The New Indicator [Date: 1986-02-25]</p>	 <p>UCSD Guardian [Date: 2000-11-20]</p>
 <p>The New Indicator [Date: 2003-12-01]</p>	 <p>UCSD Guardian [Date: 1990-02-22]</p>	 <p>Triton Times [Date: 1970-12-01]</p>	 <p>The Indicator [Date: 1969-05-01]</p>
 <p>The University Report [Date: 1985-10-23]</p>	 <p>UCSD Guardian [Date: 1998-05-18]</p>	 <p>UCSD Guardian [Date: 1995-01-26]</p>	 <p>The New Indicator [Date: 1984-02-21]</p>

# Leben in La Jolla / San Diego



# In „St. Tropez“



... schlafen ...



# ... und wohnen ...



# Erholung inbegriffen !



# Vielen Dank für die Aufmerksamkeit!



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